

Health Research Capability Statement

Organisation Overview

M31 Research is a leading expert in data collection, research, and insights. We provide accurate and reliable data to support decision-making globally. Our mission is to improve the livelihoods of the most vulnerable members of our society by contributing to the global development agenda. We leverage the knowledge of leading professionals from around the world paired with local experts to solve the most challenging developmental issues in Zambia.

Differentiators

- **Robust Quality Assurance Systems** - automated data quality checks, backchecking, audio audits, and geographical information systems to ensure the highest data integrity and reliability
- **Technological Integration** - Utilizes modern technology such as digital data collection (ODK, SurveyCTO, CSPro, Kobo Toolbox, SurveySolutions), and GIS tools (QGIS, Google Maps, Map Marker) to enhance data accuracy
- **Collaborative Approach** – M31 Emphasizes participatory evaluation approaches where we engage all stakeholders.
- **Regional Expertise** - M31 Research was founded and operates in Africa, leveraging local knowledge and networks to provide context-specific research.

Services Offered

- Data Collection using digital tools for large-scale population based surveys
- Institutional Review Board (IRB) Application
- Translation and Contextualisation of Data Collection Tools
- Experienced team of data collection staff and field managers

- Detailed and timely procedural and technical reports

Resource Capacity

- Over 400 trained enumerators in quantitative and qualitative data collection
- Logistical capacity to collect data in any region of Zambia including hard to reach populations
- Highly-skilled Experts in statistical analysis

Experience with Studies Involving Vulnerable Populations

M31 Research is dedicated to ethical data collection involving vulnerable groups, exemplified by our work on the KfW WASH Survey with UNICEF, and the where we engaged with women and children. We ensured informed consent, used appropriate and non-intrusive methods, and maintained strict confidentiality. Our team, experienced in development issues, adhered to international standards, ensuring the beneficiaries safety and dignity while gathering valuable insights to improve their wellbeing.

Name of Client	Title of the Study	Sample	Study Population	Sector
PATH	Strengthening Oxygen Utilization and Respiratory Care Ecosystems - Biomedical Equipment Management Survey	91 healthcare facilities	Healthcare facilities across Zambia's 10 provinces	Health
UNICEF Zambia	Endline Assessment of the Improvement of WASH Services to Refugees from DRC and Host Communities in Zambia	1,587 households, 35 health facilities, 59 schools	Households, health facilities, and schools in refugee and host communities (Kaoma, Kalumbila, Nchelenge)	Water Sanitation and Hygiene (WASH)
UNAIDS	Light Review of the Data Mentorship Programme	14 countries in East, West and Southern Africa	Health Professionals working in HIV, Syphilis and Hepatitis B	Health Systems Capacity Building
Busara	Barriers to COVID-19 Vaccine Access	36 Adults, 16 Pregnant Women, 16 Health Workers	Vaccinated and Unvaccinated adults in Zambia	COVID-19
Grassroot Soccer	Baseline Evaluation for the Strong Bodies, Strong Minds Project	20 KIIs, 10 FGDS	Youth Living with HIV, Health Personnel in Lusaka and Eastern Province of Zambia	Adolescent Health